

# Society: Social Contribution Activities



To realize our business philosophy "Like shining diamond, to share happiness with everyone," we are engaged in a wide range of social contributions.

## Matching Gifts

We have continued the Matching Donation Program, which started in 2009, where NRS employees make personal donations, and the company matches those amounts by providing an equal donation, doubling the total contribution to charitable causes. In FY 2024, based on employee opinions, we made donations to three organizations: Japan Committee for UNICEF, Koutsuiji Ikueikai (scholarship society supporting children who have lost parents in traffic accidents), and NPO Katariba.

In addition to supporting these three organizations, we contributed to disaster relief and humanitarian efforts. Our donations included aid for recovery from the wildfires in western Maui, Hawaii; earthquakes and conflicts in Morocco and the Middle East; the Noto Peninsula Earthquake; and the earthquake in eastern Taiwan. Through the Matching Donation program, the total amount contributed in FY 2024 reached 5,066,000 yen.

## Contribution to Local Communities

### ●Participation in local clean-up activities

#### 1. Head office (Chiyoda city, Tokyo)

Chiyoda City in Tokyo, where our head office is located, has established Chiyoda City Cleanup Day. NRS has been actively and consistently participating in this initiative.

#### 2. Kumamoto Branch (Otsu town)

NRS has been participating in Ozu town Environmental Beautification Day, a program organized by Otsu City, where our Kumamoto Branch is located. As part of this initiative, we clean pedestrian paths around Milk Road, a notable landmark in the region.

#### 3. Toke Distribution Center (Chiba city)

Employees of the Toke Distribution Center regularly conduct cleanup activities around the facility twice a year.

### ●Facility tour

We welcomed local residents to the Kumamoto Branch, where we introduced NRS's business activities and provided guided tours of our facility.

Through initiatives like these, NRS has been fostering strong cooperative relationships with local communities while consistently working toward the realization of a sustainable society.



## NRS's efforts to support disaster-affected areas

On January 5, 2024, the first business day of the year, an initial meeting was held to plan relief efforts for the victims of the Noto Peninsula Earthquake. Since then, through 48 sessions of instructions and information sharing within NRS, we were able to quickly materialize our relief efforts. These efforts included dispatching staff to the affected areas, transporting essential relief supplies, particularly water, ensuring convenience for local residents, and sending donations.

This is an example of how our commitment to social contribution activities has become deeply embedded in our company.

The Great Hanshin-Awaji Earthquake in January 1995 strongly urged NRS to rapidly enhance our relief activity preparedness. At the time, NRS had the Osaka warehouse, Takaishi Chemical, Senboku office, and Kobe office in the Kansai region, where the earthquake damage was extensive. While the staff at the head office focused on ensuring the safety of our employees in Osaka, along with their families, and assessing the damage to facilities, we witnessed firsthand the devastating situation in the region. This event prompted us to simultaneously engage in relief activities, utilizing our strengths to provide support.

### ● Past disaster relief efforts

- **January 1995: Great Hanshin-Awaji Earthquake**  
(See right for related information.)  
We supplied water using our ISO tank containers in Kobe City and Takarazuka City.
- **May 2008: Sichuan Earthquake, China**  
We supplied water using our ISO tank containers. (Our efforts received significant appreciation from the Chinese authorities and were widely reported in the Japanese media.)
- **March 2011: Great East Japan Earthquake**  
We provided support by utilizing the strengths of our business, including supplying IBC tanks for water supply to disaster-affected areas and transporting fishing boats free of charge.
- **June–July 2018: Torrential rain in western Japan**  
(See right for related information.)  
We provided 52 IBC polyethylene tanks to Uwajima City, Ehime Prefecture, to serve as a water supply base in areas experiencing water outages.

### ● Matching Donation Program

In this program, NRS employees contribute donations, which are then matched by the company, doubling the total before sending the donation.

This is also in the DNA of NRS.

Here are some recent initiatives of NRS.

- April 2024: Support for recovery efforts following the earthquake in Taiwan
- December 2023: Support for Morocco and Middle East
- November 2023: Disaster relief for the wildfires in western Maui

### ● Strengths of NRS

As a comprehensive logistics company specializing in transporting chemical products and hazardous materials, we have developed unique strengths over the years, including mobility based on decisiveness and quick responses, a detailed approach to meeting local needs, and profound industry expertise. These strengths, combined with our robust transportation capabilities and diverse container options, enable NRS to effectively support disaster-affected areas.

Disaster name	Great Hanshin-Awaji Earthquake	
Date of onset	January 17, 1995	
Main response	On the day the earthquake occurred (five hours after the initial event), we offered to provide tank containers free of charge to the water supply team of Kobe City's disaster response headquarters. We quickly assigned cargo shipping slots and vehicle crews, and by 11 p.m., the Waterworks Bureau of Kobe City accepted our water supply activities.  The water supply activities started on January 20. Since then, NRS employees were fully mobilized to engage in water supply efforts for 22 days. (Within NRS, the damages suffered by Osaka Warehouses No. 1 and 2 and Takaishi Chemical were repaired by the end of February. With the completion of the repairs, the internal response headquarters was dissolved.)	
Collaborative actions with other companies supporting our relief efforts		
		Action
Company A	Request made by NRS	Transport of international marine containers designed for carrying drinking water from Tokyo to Osaka
	Action	Shipping slots were secured on the day of the request.
Company B	Request made by NRS	Same as above: A request was made to secure shipping slots for shipment to Osaka.
	Action	Shipping slots for six containers were secured as an emergency measure.
Company C	Request made by NRS	Installation of faucets for supplying water to tank containers.
	Action	A total of 24 faucets were installed on six containers.
Company D	Action	- Since there had been no precedent, determining the required sizes was challenging. Therefore, various ideas were explored to provide in-house explanations (ensuring the capacity to supply water for 12,000 people per day). - Internal approval was obtained after receiving NRS's advice on using it as a water storage tank.
Excerpts from comments received from Kobe City, the Waterworks Bureau of Takarazuka City, and Rokko Island Hospital:  We were surprised and a bit confused when we received an offer to support water supply using 24-ton international shipping containers. - There had been no precedent, so we had difficulty envisioning the size of the containers and how to use them. - The installation of large containers provided a sense of security and helped local residents understand that the water supply had begun (the presence of the containers acted as a visual reminder). - The supplied water was highly valued for use in dialysis at the hospital.		
Lessons learned	Personnel capable of making appropriate decisions should be dispatched to disaster-affected areas at an early stage. (They can operate effectively even when communication is disrupted.) Authority should be delegated to on-site command centers. Personnel involved in relief efforts should carry emergency contact cards, and emergency response manuals should be prepared in advance.	

Disaster name	Torrential rain in western Japan	
Period	June to July 2018	
Main response	Excerpt from the Japan Dangerous Goods Container Association FY 2018 Activity Report (Secretariat: NRS)  (13) Disaster relief activities: In response to the disaster caused by the torrential rain in western Japan in July 2018, we provided 52 IBC polyethylene tanks free of charge to Uwajima City, Ehime Prefecture, one of the affected areas. The tanks supplied water to approximately 1,200 households for about three weeks until the water treatment plant resumed service.	
Special notes	Questions and answers for the award selection process.	
	Question	Why did you decide to support Uwajima City?
	Answer	The Japan Dangerous Goods Container Association had no prior interest in Uwajima City.  Based on our past experience supporting relief efforts during the Great East Japan Earthquake, we learned that large organizations are effective in providing primary relief immediately after a disaster. However, as the relief effort transitions from emergency response to supporting daily livelihoods, we know from experience that NRS's IBC tanks become particularly useful.  Additionally, large cities tend to attract more attention and are often well-supported (sometimes they even decline offers of assistance).  Given the circumstances above, we have decided to extend our support to Uwajima City this time.
	Donation	We collected a total of 1.84 million yen from 23 member companies. NRS acted as secretariat.



## ● Relief efforts supported by the logistics industry

- Infrastructure and other necessary supplies for the affected areas
  - Toilets
  - Water for daily use (drinking, showering, laundry, toilet use, etc.)
  - Privacy protection (simple partition materials for creating private spaces)
- Strengths of the logistics industry
  - Mass transportation capability
    - ➔ Transporting large quantities of water for daily use (including containers and storage tanks)
  - Heavy cargo transportation capability
    - ➔ Bulk transportation of emergency toilets, toilet vehicles, beds, partitioning materials, etc.
  - Mobility
    - ➔ Choosing the safest and most efficient route and method to the destination
- Others
  - Collaboration with other organizations and local communities
    - ➔ Establishing channels (and implementation systems) for direct cooperation with the Japan Self-Defense Forces and NPOs to efficiently and reliably support authorities in affected areas (and provide direct relief to remote areas).

**As the intensity and frequency of natural disasters increase because of the effects of climate change, we are committed to being prepared for all types of relief activities, including earthquake preparedness. To achieve this, we aim to engage relevant industries and local governments, leverage our strengths, and advance the mission that the logistics industry should support.**

## ● January 2024: Relief activities after the Noto Peninsula Earthquake

Using past experiences in disaster relief, NRS swiftly formulated and executed relief plans through the following activities:

- Water supply support
- On-site dialogue
- Involved our affiliated association in supporting together

Specific actions are described below:

NRS offered support to Ishikawa Prefecture and its Waterworks Bureau for water supply using IBCs (medium-sized containers) and initiated the necessary dialogue.

The Japan Dangerous Goods Container Association, with NRS serving as the secretariat, requested support from the Japan Liaison Council of Dangerous Goods Logistics, which consists of three organizations, including the Japan Dangerous Goods Warehouse Association and the Japan Tank Terminal Association. Through the generosity of these organizations, donations were collected from member companies.

Using the collected donations, we successfully procured 45 units of 1,000-liter IBCs.

At the request of the prefectural and municipal governments, NRS employees transported these IBCs to evacuation shelters, kindergartens, schools, and nursing homes in Nanao and Suzu cities, installed faucets on the tanks, and set them up so that local residents can have quick access to water.

Access to both drinking water and water for everyday use is crucial for victims in disaster-affected areas. Therefore, NRS is dedicated to quickly gathering accurate information and providing the necessary support in the event of future disasters.



We participated in the water supply work.



Installed IBC

